



Ealing Co-production Project

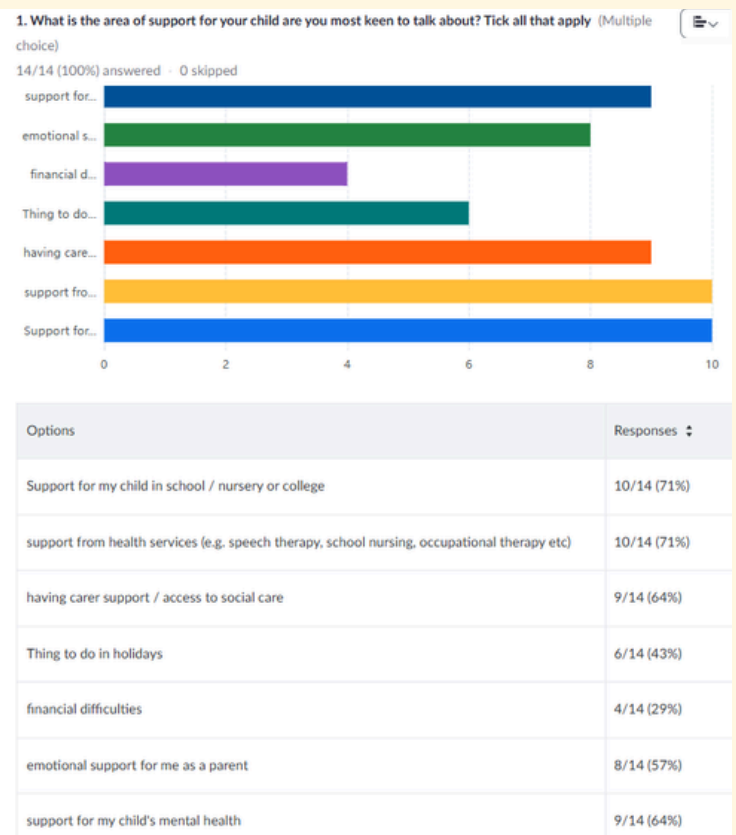
Newsletter #3 — May 2026

Half-termly update on the Ealing Co-Production Project

We hope you are enjoying the half term holidays and are happy to give you an update on the Co-Production Project:

In our last Newsletter circulated in April, we shared the great news of our Parent Steering Group now being in place. The group met for the first time at the end of April, supported by parent partner organisations. Most of the meeting was spent getting to know each other and getting a first idea of what the most pressing issues are for the parents in the group. You may not be surprised to hear that support for children in education, with or without an EHCP, was the issue ranked as most urgent to address by the Steering Group. See below the results of our discussion and polling in the group. We have shared this with Ealing and are pushing for the September Parent Engagement event to focus on SEN support in education, with, as parents have now repeatedly asked for, representatives from the Ealing Learning Partnership, SENCos and Headteachers present, hopefully even some SEN Governors.

We also continued to meet with our partners at EPCF and Ealing Mencap once a month to monitor how the project is going and what we can each do to support and challenge each other. Most importantly, we have worked on more ways to gather parental experiences and views to feed into the SEND Strategy development and conversations with Senior Leaders. We are very happy to share that the new Experience Log is now open and available to professionals working in Ealing to use. The log is meant to capture experiences of parents who may not ever attend engagement events or focus groups, but are supported by professionals in health, social care or education, or by the Voluntary Sector. Entering an experience shared by a parent (always anonymously!) should only take a couple of minutes each time and should ensure a rich picture of parents' experiences with Ealing services develops over time, positive or negative ones.





Your Voice, Our Strategy

Progress and Challenges

We supported the May **SEND Roadshow** which took place at the Parkside venue in Southall again. At the event, which focussed on Speech & Language and Occupational Therapy services, Sally King also introduced the new draft Co-Production Charter, see her update below in the LB Ealing section of this newsletter.

It was such a lively event, thank you to all parents who took the time to attend and contributed to much! We are grateful for all your feedback, including the challenges which were clearly heard. The most pressing ones we took away were for us all to:

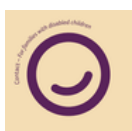
- **Communicate better about the core topic of each event and share the agenda in advance to ensure parents know exactly what will be discussed**
- **Be clearer on what actions will result from the feedback parents give**
- **Allow some cross topic discussions at each event, particularly to include how health and social care services support EHCPs**

The next SEND Roadshow will take place on Thursday 9th July. The main topic will be preparing for adulthood but we will share details about the agenda closer to the time.



Outside of our events, all parents and partners can share their feedback, views and suggestions about co-production events or our SEND services more broadly via this **survey** (anonymously) here:

[Your Voice, Our Strategy – Share Your Ideas Anytime – Fill in form](#)





What's next?

As stated above, the next large parent engagement event will take place in July, unfortunately the June event had to be cancelled due to an event clash.

The focus of the July SEND Roadshow will be Preparing for Adulthood, however, the Steering Group and other parents have pushed for the event to include more informal elements and the chance for more relaxed conversation with Ealing professionals about a variety of issues. In response to this feedback, the event will include more time for casual discussions generally, a relaxation session and a lunch.

From the Ealing
Parent Carer Forum

Ealing
parent&carer
Forum

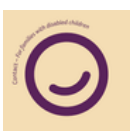
From Ealing
Mencap

Ealing
mencap

At EPCF, it has been a packed half term of coproduction! Our members helped review & co-design a new template, sharing crucial feedback on draft versions, 'Report' delays, and making diagnostic docs more useful at the 'Autism Reports focus group'. Our themed coffee morning on 'Annual Reviews' allowed families to share invaluable insight directly with a member of SENAS team. We also facilitated feedback where parents helped refine the new EHCP proformas and informational leaflets by Community Paediatrics. We hosted a vital session with CAMHS trainee Children's Wellbeing Practitioners who collected feedback on the barriers faced by parents when trying to access mental health services. Looking forward to keep working together with parents/carers and families.

Ealing Mencap has had a brilliant half term championing co-production in action. Together with the YSN, we co-designed our Spring Disco at the YAC young people chose the decorations, playlists and even the fabulous mocktails! Over 40 young people with additional needs joined us for a fun, inclusive night where their ideas truly shaped the event.

We've also been delighted to see the new Steering Group get started, and to attend its first meeting. With this group now in place, parents will have even more chances to help shape future SEND Roadshows, driving meaningful change and, most importantly, helping to improve the experiences and quality of life for families across the borough.





April and May have been busy in Ealing Council, what with Elections and Annual Budgets. In SEND we have been reviewing all the feedback from everyone that has attended the SEND Strategy events.

- Thanks to those that took part in the **Health event in May**. We shared health related feedback from parents that attended the Hanwell event in February which focused on early support. Health colleagues were able to share commitments to addressing these.
- February events also focused on the plan to upgrade the **Local Offer Website**. Have you seen it? There's still lots of work underway to update content for parents and to young people - many thanks to everyone involved.
[*Ealing Local Offer new site is here*](#)
- February events also focused on **improving the EHCP form**. We received detailed feedback, and the new coproduction group met before half term to progress it.
- The **Coproduction Charter** is in development with partners. A presentation was given to Ealing leaders in April, which showcased the comments ideas and recommendations of young people, parents and staff. Leaders were really pleased with the work we have undertaken this far. We will now develop and refine this into a Coproduction Charter that everyone can use. I look forward to seeing how it 'co-develops'!

Thank you so much to all parents and professionals who continue to support this project. We all realise the many challenges and barriers we are trying to overcome to achieve real co-production in Ealing and believe that we can only overcome them with small steps in the right direction and in a spirit of positive engagement.

Your Contact Ealing Co-Production Team

You can continue to contact us on the email address below if you have any questions or comments about the Ealing Co-Production Project.

[**ealingcoproduction@contact.org.uk**](mailto:ealingcoproduction@contact.org.uk)

**Brigitte Bistrick-Bryan and Tzaddi Allick-Hamilton
from Contact Ealing**

